

## OPERATING INDICATORS BY FUNCTION

For the Fiscal Years 2002-2006

	2006	2005	2004	2003	2002
<b>General Government</b>					
<b>Department of Revenue</b>					
Number of tax returns filed electronically.....	2,487,716	1,922,459	1,666,765	1,436,218	1,239,844
Number of tax returns processed.....	10,437,669	9,947,817	9,725,620	9,778,591	9,658,531
Number of individual refunds direct deposited.....	809,473	673,976	564,200	446,217	na
Number of individual refunds processed.....	2,834,960	2,732,523	2,658,709	2,654,339	2,595,070
Number of pieces of incoming mail.....	7,986,688	8,334,624	8,122,589	8,222,560	9,061,094
Number of pieces of outgoing mail.....	9,206,342	8,687,346	8,922,981	10,098,087	9,332,605
<b>Department of Administration</b>					
Construction projects administered.....	71	226	181	213	205
Construction value excluding design fee (thousands).....	\$ 73,006	\$ 873,713	\$ 486,287	\$ 522,060	\$ 359,381
<b>Cultural Resources</b>					
Visitation to historical sites and museums.....	2,068,910	2,356,046	2,465,484	2,234,241	1,326,603
<b>Primary and Secondary Education</b>					
<b>Public School(K-12)</b>					
Public school enrollment.....	1,368,607	1,346,681	1,325,344	1,303,777	1,285,729
Total high school graduates.....	72,580	74,691	71,853	69,568	65,681
Graduate intention to pursue further education.....	87.09%	84.64%	83.26%	83.63%	83.13%
<b>Higher Education</b>					
<b>Community Colleges</b>					
Number of students (annualized FTE).....	190,644	194,235	192,693	185,490	176,743
Number of certificates and degrees awarded.....	28,983	29,600	27,050	23,645	22,853
<b>Universities</b>					
Number of regular term students (FTE).....	176,619	158,398	152,224	171,409	141,272
Number of certificates and degrees awarded.....	37,348	37,569	36,689	34,580	32,644
<b>Health and Human Services</b>					
<b>Department of Health and Human Services</b>					
Medicaid recipients (a).....	1,673,510	1,545,366	1,541,450	na	na
Food stamp recipients.....	838,064	818,141	791,241	na	na
Clients served by mental health facilities.....	18,678	18,894	16,353	na	na
Clients served by developmental disabilities facilities.....	2,114	2,172	2,189	na	na
Clients served by substance abuse facilities.....	3,854	3,633	3,572	na	na
Children served through subsidized child care.....	149,946	155,339	156,534	na	na
Participation in Special Supplemental Nutrition Program.....	230,140	224,670	218,345	na	na
Clients served through Work First.....	69,885	39,426	42,177	na	na
NC Health Choice annual enrollment.....	199,160	169,491	na	na	na
<b>Economic Development</b>					
<b>Department of Commerce</b>					
Jobs generated company recruitment/expansion.....	20,293	18,246	15,393	9,531	13,459
Capital investment (thousands).....	\$ 3,024,914	\$ 2,982,292	\$ 1,863,213	\$ 1,127,466	\$ 2,690,123
<b>Employment Security Commission</b>					
Total employed.....	4,193,971	4,087,359	3,977,421	3,882,026	3,715,400
Percentage of unemployment.....	4.56%	5.38%	5.49%	6.51%	6.27%

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	2006	2005	2004	2003	2002
<b>Environment and Natural Resources</b>					
<b>Department of Environment and Natural Resources</b>					
Public drinking water systems in compliance.....	94%	93%	94%	93%	95%
Visitation to Museum of Natural Sciences.....	622,915	556,422	913,751	518,132	517,058
Visitation to NC Zoo.....	682,977	705,030	676,956	576,093	671,619
<b>Wildlife Resources Commission</b>					
Hunting licenses sold.....	204,451	107,242	107,572	109,511	114,304
Fishing licenses sold.....	451,412	331,688	329,314	302,581	343,045
Vessels registered.....	363,641	354,096	361,134	354,863	358,007
<b>Public Safety and Correction</b>					
<b>Department of Correction</b>					
Incarcerated offenders.....	37,121	36,481	34,990	33,378	32,856
Supervised offenders.....	116,513	117,611	117,196	118,285	117,374
<b>Administrative Office of the Courts</b>					
Cases disposed as a % of cases filed-Superior Court.....	93.80%	95.52%	96.27%	93.40%	94.28%
Cases disposed as a % of cases filed-District Court.....	98.10%	97.56%	95.92%	97.46%	96.76%
<b>Agriculture</b>					
<b>Department of Agriculture and Consumer Services</b>					
Motor fuel dispensers tested (b).....	109,699	95,735	103,026	80,390	85,353
Rejection rate.....	10.77%	8.87%	7.22%	9.25%	9.99%
Retail scales tested (c).....	24,896	27,678	23,335	29,021	24,021
Rejection rate.....	8.28%	9.09%	8.70%	7.54%	7.07%

**Notes:**

- (a) A significant portion of the increase in Medicaid recipients from 2005 to 2006 is the result of legislation moving children formerly covered under State Child Health Insurance Program to Medicaid for 2006. This change resulted in minimal additional cost to the Medicaid program.
- (b) Governed by Gasoline and Oil Inspection Law (G.S. 119)
- (c) Governed by North Carolina Weights and Measures Act (G.S. 81A)

Information prior to 2002 not available.