



Office of the State Controller

North Carolina Statewide Cash Management Program Survey

1

Please enter information below:

Name _____
Title _____
Email _____
Phone _____
Agency/Entity _____

Section 1. State Cash Management Plan

A key element of the Statewide Cash Management Program is the development and implementation by Office of the State Controller (OSC), of a State Cash Management Plan. As a part of this plan many state entities are required to develop individual cash management plans unique to their organizations but which do not conflict with the State plan. The following questions deal with the State Cash Management Plan.

2

Are you aware of the existence of an overall State Cash Management Plan of which your organization's cash management plan is an integral part?

YES

NO

3

Please describe how the development of your organization's cash management plan adds value to your business processes and to the services which you deliver. Please also indicate if the cash management plan does not add value and why (responses limited to 3500 characters).



4

How would you rate the guidance received from OSC regarding the development of your organization's cash management plan?

Very Effective	Somewhat Effective	Neutral	Somewhat Ineffective	Very Ineffective
<input type="radio"/>				



5

How could the process of developing and implementing a State Cash Management Plan, involving as well the development of individual agency cash management plans, be improved (responses limited to 3500 characters)?



Section 2. Receipts and Deposits

This section contains questions that deal with the receipting and deposit of State funds.



6

Please describe any particular difficulties your organization may face in complying with State statutes requiring that incoming funds be deposited daily (N.C.G.S. § 147-77; responses limited to 3500 characters).



7

Have those difficulties listed above or other situations caused your organization to request an exception, from the Office of the State Treasurer, to those State statutes requiring that incoming funds be deposited daily (N.C.G.S. § 147-77)?

8

If a daily deposit exemption request was made, was that request granted (if not applicable leave blank)?

If no, please provide brief details of how situation was resolved.

9

Please check the payment methods your organization accepts.

- Cash (currency) payments
- Checks
- Credit Cards
- Debit Cards
- Purchasing Cards
- Wire transfers
- Automated Clearing House (ACH)
- Other electronic payments
- Other, please specify

10

Please discuss additional payment methods (if any) not currently accepted that would add value to your organization's business processes (responses limited to 3500 characters).



11

Please characterize the nature of the assistance your organization receives from OSC regarding receipts and deposits.

Very Effective	Somewhat Effective	Neutral	Somewhat Ineffective	Very Ineffective
<input type="radio"/>				
1	2	3	4	5

Section 3. Tracking and Accounting

The following questions deal with the tracking of and accounting for State funds on hand.

12

Does your organization directly utilize OSC's Cash Management Control System (CMCS)?

YES NO

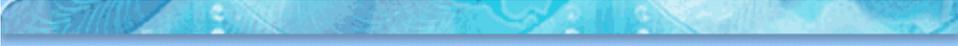
13

If your organization does utilize OSC's CMCS please indicate it's effectiveness in facilitating strong cash management in State government (please indicate N/A if your organization does not directly utilize CMCS).

Very Effective	Somewhat Effective	Neutral	Somewhat Ineffective	Very Ineffective	N/A
<input type="radio"/>					
1	2	3	4	5	6

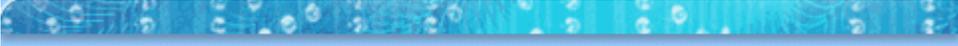
14

Please describe any other systems your organization utilizes to complete cash management processes (responses limited to 3500 characters).



15

Please describe any improvements that you would like to see made to the State's system of cash tracking and accounting. (responses limited to 3500 characters).



Section 4. Disbursements

Authority for disbursing State funds is held by the State Controller who often delegates this authority to individual state entities. This sections contains questions regarding the disbursement of State funds.



16

Please check all disbursement or payment methods that your organization utilizes.

- Cash (currency) payments
 - Checks
 - Credit Cards
 - Debit Cards
 - Purchasing Cards
 - Automated Clearing House (ACH)
 - Wire transfers
 - Other electronic payments
 - Other, please specify
- 

17

Please describe any disbursement methods not currently utilized that would add value to your business processes (responses limited to 3500 characters).

18

How sufficient is the information that your organization receives from OSC regarding the variety of disbursement methods available to state entities?

Very Sufficient	Somewhat Sufficient	Neutral	Somewhat Insufficient	Very Insufficient
<input type="radio"/>				
1	2	3	4	5

Section 5. General questions:

The following questions cover general topics related to the Statewide Cash Management Program.

19

OSC is in the process of updating its website information relating to cash management - does your organization utilize the current cash management information on OSC's website?

 YES NO

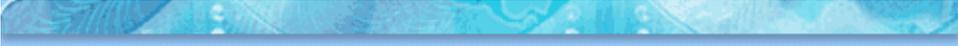
What updates would you recommend (responses limited to 3500 characters)?

20

Does your organization suffer from any impediments related to cash management because of lack of technology?

 YES NO

If yes, please explain (responses limited to 3500 characters).



21

Please describe any unaddressed risks to North Carolina State Government cash management processes that you might be aware of (responses limited to 3500 characters).



22

Please describe ways that you feel OSC might assist your organization in improving cash management processes.



Survey Page 1
