



State of North Carolina

Office of the State Controller

DAVID T. MCCOY
STATE CONTROLLER

March 25, 2009

MEMORANDUM

TO: Chief Executive Officers
Chief Deputies

FROM: David McCoy

A handwritten signature in black ink that reads "David McCoy".

SUBJECT: OSC To Offer Virtual Classroom Training for Human Resources/Payroll

In these challenging economic times, the Office of the State Controller is looking for innovative and more cost effective ways to serve our constituents. I am pleased to inform you that in the coming weeks OSC will begin offering virtual classroom training sessions on select human resources and payroll courses. Not to be confused with standard webinars, these instructor-led courses are interactive, participatory and hands-on.

Employees who use the HR/Payroll system will be able to participate in our virtual classes simply by having access to a phone line and a computer with an internet connection. This should eliminate travel costs, as well as the time it takes employees to travel to our training facility. Course participants will be able to sign up for these virtual courses just like they currently sign up for our traditional instructor-led courses. Feedback from those who participated in the pilot program has been extremely positive.

Although we would prefer to offer face-to-face instruction, we believe our virtual classrooms are a strong alternative for those who cannot travel due to budget constraints. During the coming weeks the training team will begin sharing additional information, such as course listings and other details, with their training counterparts at your respective agencies.

Working together, we are making good progress in stabilizing our human resources and payroll system. One of the best ways to achieve this goal is ensuring that employees are properly trained.

Thank you for your support.

cc: Gov. Beverly Perdue
The Honorable Marc Basnight
The Honorable Joe Hackney
Appropriations Chairs