The **NC Learning Center** allows you to access and manage all of your training within the organization.

**User Log In**

Users can access the **NC Learning Center** by logging into the BEACON system, using your NCID credentials. If you need assistance with NCID, you can contact BEST Shared Services at 919-707-0707.

From the BEACON portal page, users will select the **Learning** tab to access the NC Learning Center.
Click "Submit" to enter NC Learning Center

If you have trouble connecting, please click here for an FAQ Help document. If you have questions about LMS content, please contact your agency LMS Coordinator. Contact BEST Shared Services at BEST@osc.nc.gov if additional assistance is required.

Navigation

The **Home** page is a starting point from which you can access your training. There are three ways to search for training from the Home page: the Search box, the Browse for Training image, and the Events Calendar. You can also access your Transcript from the Home page.
NC Learning Center

One way to search for training is by entering a keyword into the **Search** box on the Home page. The Search results display any training that matches your key word. To filter the results by type of learning, click on the specific training type on the left side of the screen.

**Browse for Training** lists all the different subjects or categories of training relevant to your organization. The Browse for Training can be found under the Learning Menu option.
The **Events Calendar** is located under the Learning Menu option. The Events Calendar will display training that is date-driven. This could be training conducted in the classroom, or online. These are called sessions in the system.
NC Learning Center

Searching for Certifications and Materials

Search for certifications or materials from the Home page using the **Browse for Training** image or by clicking on the **Browse for Training** sub link on the **Learning** tab. The **Browse for Training** page opens and displays a **Go to Search** link.

**Browse for Training**

- Business, Administration and Finance
- Compliance & Regulatory
- Healthcare
- Human Resources
- Management & Leadership
- Professional Development
- Public Safety
- Technical Training (job specific)
- Technology

Find exactly what you’re looking for using a more detailed Search.
- **Go to Search**

**Training results**

- **Hire, Engage, Develop and Retain Talent**
  - Event | Office of State Personnel | $.00
  - In this 2-day course, you will examine the critical importance of hiring, engaging, developing and retaining top talent and learn why your role as a talent strategist is critical to your professional success and the performance of NC State Government. An effective talent manager will see immediate and long-term benefits like reduced costs (a wrong hiring choice can cost the organization 3-1/2 times that person’s salary), increased productivity (emp...)

- **In-Service - Handcuffing and Impact Weapons**
  - Event | Transportation | $.00
  - To present to law enforcement officers basic, practical, and effective impact weapon techniques an...
Register for Training by clicking on the Training title from the search results page. Training can be requested by clicking on the appropriate Request button for the specific training. If there are sessions available be sure to click the plus sign next to the session.

Hire, Engage, Develop and Retain Talent

In this 2-day course, you will examine the critical importance of hiring, engaging, developing and retaining top talent and learn why your role as a talent strategist is critical to your professional success and the performance of NC State Government.

An effective talent manager will see immediate and long-term benefits like reduced costs (A wrong hiring choice can cost the organization 3 1/2 times that person’s salary), increased productivity (engaged employees are 2 to 4 times more productive than non-engaged), better quality, and enhanced customer service.

According to recent Towers-Perrin research only 14% of all employees are highly engaged. “This means, say author Gary Hamel in the book, The Future of Management, “that roughly 85% of those that work around the world are giving less of themselves than they could.”

Looking for solid results through competent and engaged people? This course will jump start your efforts.

 DETAILS
 Event Number: OSP 3MD 112
 Content Owner: OSP.EOD
 Current Version: 2013
 Last Revision Date: 4/9/2013
 Subject(s): Human Resources
 Training Contact: Heather Evans HEATHER.EVANS@OSP.NC.GOV
 (Tel) 919-733-2801 (Fax) 919-733-6259
 Available Languages: English (US)

 Select the session link to view the details and assign the session.

<table>
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<td>20</td>
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<td>English (US)</td>
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</table>
Your Transcript contains all the training you have requested or that has been assigned to you. The Title, Type, and Due Date of each item is displayed. The Status and Options columns display items depending on the type of learning and stage in the workflow process. You can also add External Training.