

# NC Learning Center



The **NC Learning Center** allows you to access and manage all of your training within the organization.



Users can access the **NC Learning Center** by logging into the BEACON system, using your NCID credentials. If you need assistance with NCID, you can contact BEST Shared Services at 919-707-0707.

From the BEACON portal page, users will select the **Learning** tab to access the NC Learning Center.



# NC Learning Center



Click "Submit" to enter NC Learning Center

Submit

If you have trouble connecting, please click [here](#) for an FAQ Help document.  
If you have questions about LMS content, please contact your agency [LMS Coordinator](#).  
Contact BEST Shared Services at [BEST@osc.nc.gov](mailto:BEST@osc.nc.gov) if additional assistance is required.

## Navigation

The **Home** page is a starting point from which you can access your training. There are three ways to search for training from the Home page: the Search box, the Browse for Training image, and the Events Calendar. You can also access your Transcript from the Home page.



Hello, Janet, let's get started.



# NC Learning Center

**Search Box**

One way to search for training is by entering a keyword into the **Search** box on the Home page. The Search results display any training that matches your key word. To filter the results by type of learning, click on the specific training type on the left side of the screen.

**Search**

18 Training results

Q

[More search options](#)

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**Training**

- Online Class
- Event
- Curriculum
- Material
- Library
- Video

**Training results**

[Performance Management Fundamentals](#)

Event | Office of State Human Resources | \$ .00

A leader has no greater responsibility than to make sure his/her employees know what is expected of them, how they will be supported, and how their performance will be rated. The state's performance management system, when used effectively, can motivate and guide employees to success. When not used effectively, the system can be little more than a labor-intensive and meaningless paper process. This class will focus learners on using the system to enhance individual and organizational performance...

[Effective Performance Management](#)

Online Class | Office of State Human Resources | \$ .00

Overview of the NC state's established performance management system, subject to adaptation by individual agencies. This program satisfies the "performance management" mandated training for all state employees.

[Coaching For Employee Development](#)

Event | Office of State Human Resources | \$ .00

This course IS NOT for coaching the difficult or poor performing employee. This course is for those managers/supervisors who understand or would like to develop their role as "coach" in employee development. It is for those who are proactively interested in helping and encouraging employees to develop the skills necessary to assist agencies in meeting future challenges successfully. The course will provide you with tools to help you understand the role of a coach in employee development and unde...

**Browse for Training**

**Browse for Training** lists all the different subjects or categories of training relevant to your organization. The Browse for Training can be found under the Learning Menu option.

## Browse for Training

**Browse for Training**

- › Business, Administration and Finance
- › Compliance & Regulatory
- › Healthcare
- › Human Resources
- › Management & Leadership
- › Professional Development
- › Public Safety
- › Technical Training (job specific)
- › Technology

< **September 2013** >

SUN	MON	TUE	WED	THU	FRI	SAT
25	26	27	28	29	30	31
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	1	2	3	4	5

**Your Upcoming Sessions**  
 No Sessions Scheduled

[View all](#)

# NC Learning Center

## Events Calendar

The **Events Calendar** is located under the Learning Menu option. The Events Calendar will display training that is date-driven. This could be training conducted in the classroom, or on line. These are called sessions in the system.

◀ September, 2013 ▶



	Sunday	Monday	Tuesday	Wednesday	Thursday
	1	2	3	4	5
▼					
	8	9	10	11	12
▼				<b>Effective Presentation Skills</b> 8:30 AM - Personnel Development Center - Piedmont Room - 101 W Peace St Raleigh, NC 27603	<b>Equal Employment Opportunity Institute – Level I</b> 8:30 AM - Office of State Personnel

# NC Learning Center

**Searching for  
Certifications and  
Materials**

Search for certifications or materials from the Home page using the **Browse for Training** image or by clicking on the **Browse for Training** sub link on the **Learning** tab. The **Browse for Training** page opens and displays a **Go to Search** link.

## Browse for Training

<b>Browse for Training</b>
<a href="#">› Business, Administration and Finance</a>
<a href="#">› Compliance &amp; Regulatory</a>
<a href="#">› Healthcare</a>
<a href="#">› Human Resources</a>
<a href="#">› Management &amp; Leadership</a>
<a href="#">› Professional Development</a>
<a href="#">› Public Safety</a>
<a href="#">› Technical Training (job specific)</a>
<a href="#">› Technology</a>

Find exactly what you're looking for using a more detailed Search.

[› Go to Search](#)

### Training

- Online Class
- Event
- Curriculum
- Material
- Library
- Video

### Training results



#### [Hire, Engage, Develop and Retain Talent](#)

Event | Office of State Personnel | \$.00

In this 2-day course, you will examine the critical importance of hiring, engaging, developing and retaining top talent and learn why your role as a talent strategist is critical to your professional success and the performance of NC State Government. An effective talent manager will see immediate and long-term benefits like reduced costs (A wrong hiring choice can cost the organization 3 ½ times that person's salary!), increased productivity (eng...



#### [In-Service - Handcuffing and Impact Weapons](#)

Event | Transportation | \$.00

To present to law enforcement officers basic, practical, and effective impact weapon techniques and

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**Register for Training**

Register for Training by clicking on the Training title from the search results page. Training can be requested by clicking on the appropriate Request button for the specific training. If there are sessions available be sure to click the plus sign next to the session.

## Hire, Engage, Develop and Retain Talent

Event | Office of State Personnel | 12 Hours 0 Min

In this 2-day course, you will examine the critical importance of hiring, engaging, developing and retaining top talent and learn why your role as a talent strategist is critical to your professional success and the performance of NC State Government.

An effective talent manager will see immediate and long-term benefits like reduced costs (A wrong hiring choice can cost the organization 3 ½ times that person's salary!), increased productivity (engaged employees are 2 to 4 times more productive than non-engaged), better quality, and enhanced customer service.

According to recent Towers-Perrin research only 14% of all employees are highly engaged. "This means, say author Gary Hamel in the book, The Future of Management, "that roughly 85% of those that work around the world are giving less of themselves than they could."

Looking for solid results through competent and engaged people? This

course will jump start your efforts.

### DETAILS

Event Number: OSP SMD 112  
 Content Owner: OSP EOD  
 Current Version: 2013  
 Last Revision Date: 4/9/2013  
 Subject(s): Human Resources  
 Training Contact: Heather Evans [HEATHER.EVANS@OSP.NC.GOV](mailto:HEATHER.EVANS@OSP.NC.GOV)  
 (Tel) 919-733-2601  
 (Fax) 919-733-8359  
 Available Languages: English (US)

Available

Select the session link to view the details and assign the session.

(1 Results)

Sessions	Locator Number	Seats Available	Waitlist	Options
<b>Session Details</b> <b>12/18/2013 (Wednesday) 12/19/2013 (Thursday)</b> <b>8:30 AM 4:30 PM</b> Duration: 16:00 Location: Personnel Development Center - Piedmont Room - 101 W Peace St Raleigh, NC 27603 , Office of State Personnel Language (s): English (US)	5632	20	0	<a href="#">Request</a>

Notify me when sessions are scheduled

# NC Learning Center

## Transcript

Your Transcript contains all the training you have requested or that has been assigned to you. The Title, Type, and Due Date of each item is displayed. The Status and Options columns display items depending on the type of learning and stage in the workflow process. You can also add External Training.

## Transcript

Active | Completed | Archived

+ Add External Training Print

Title  All Training « Previous 1-7 of 7 Next

Title	Type	Due Date	Status	Options
Dror Blanc Curriculum 730	Curriculum	None	Registered	Open Curriculum
NC Learning Center Instructor Course	Online Class	None	Registered	Launch
NC Learning Center Full ILT Administrator Course	Online Class	None	Registered	Launch
LMS System Administrator Training (Starts 7/30/2013)	Session	None	Registered	None
New User Quick Reference Card - NC Learning Center	General	None	Registered	Launch   Mark Complete
Manager Quick Reference Card - NC Learning Center	General	None	Registered	Launch   Mark Complete
NC Learning Center New User Orientation Course	Online Class	None	Registered	Launch